

WELCOME TO STODDEN PHYSICAL THERAPY, LLC

We are committed to providing you with the best possible care. If you have medical insurance, we are eager to help you receive your maximum allowable benefits. In order to achieve these goals, we need your assistance and understanding of our payment policy.

If you have insurance, we will be happy to file your insurance claims, however, it is your responsibility to make sure the claims are being paid in a timely manner. While we are able to verify insurance coverage, most insurance carriers will not guarantee payment until they receive the claim and diagnosis. Your coverage may be subject to limitations and we encourage you to check with your insurance company regarding your particular plan.

MEDICARE GUIDELINES

If you have received home health or outpatient physical therapy through another clinic, please advise us.

A written referral signed and dated by your physician is required. There must be evidence in the clinical record maintained by the therapist that a physician has seen the patient at least every 30 days. Therefore, it is the patient's responsibility to make an appointment with his/her referring physician every 30 days from the date of the initial evaluation, in order for Medicare to reimburse for the services rendered.

We must emphasize that as medical care providers, our relationship is with you, not your insurance company. While the filing of insurance claims is a courtesy that we extend to your patients, all charges are your responsibility from the date the services are rendered.

Payment is due at the time services are rendered unless payment arrangements have been approved in advance by our staff. *This includes charges not covered by insurance, co-pays, and durable medical equipment. Deductibles and coinsurance will be billed. They are due at the time of receipt and will be mailed on the 1st of every month. If you are unable to pay the full amount, a payment plan may be arranged for you. We accept cash, check or credit card.*

We realize that temporary financial problems may affect timely payment of your account. If such problems do arise, we encourage you to contact us promptly for assistance in the management of your account.

*If you have any questions, **PLEASE** do not hesitate to ask us. We are here to help you and appreciate that you have chosen our clinic for your care.*

Thank you,

Stodden Physical Therapy

Signature

Date

Parent (if minor)

Date